



**PRESS RELEASE 25TH MAY 2012:
Contract to deliver
Prison Visitors' Services in the North-West**

POPS (Partners of Prisoners and Families Support Group) is delighted to announce that the Ministry of Justice has awarded POPS the contract to provide Prison Visitors' Services in 9 prisons across the North-West.

Our model of service delivery, 'Making the Connection', aims to ensure visitors, and prisoners, are able to connect with a spectrum of services, both within the prison environment and in their local community. Underpinning this is service user engagement which will continue to inform and influence the design and delivery of the work. POPS social enterprise, 2nd Chance, is a significant part of this picture, supporting rehabilitation and resettlement through the provision of work placements for prisoners on release in the community. Our approach recognises the family as a key contributor in the offender journey and takes into account the specific and diverse needs of 'troubled families' and the importance of timely and effective interventions to improve outcomes for prisoners and their families.

Our commitment to the equalities agenda and service user engagement will continue to inform and influence our service delivery.

Diane Curry OBE
CEO POPS

If you would like any further information about POPS please get in touch with us on 0161 702 1000 or by emailing mail@partnersofprisoners.co.uk.

If you are a family member supporting a relative within the Criminal Justice System and you require information or support you can contact the National Offenders' Families Helpline for free and in confidence on 0808 808 2003 or by email on info@offendersfamilieshelpline.org.