

# INFORMATION FOR FAMILY & SIGNIFICANT OTHERS

## HMP HINDLEY

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

### GENERAL INFORMATION

<b>Telephone:</b>	01942 663 100
<b>Booking Line:</b>	01942 663 492 / 01942 663 234 / <a href="http://www.gov.uk/prison-visits">www.gov.uk/prison-visits</a>
<b>Address:</b>	HMP Hindley, Barracks Rd, Bickershaw, Wigan, WN2 5TH
<b>Visits:</b>	Monday and Wednesday - Sunday: 14:00 - 15:30.
<b>Refreshments:</b>	Hot/cold drinks, snacks/sweets.
<b>Toilets:</b>	Toilets in the Visitor Centre. Disabled access in Visits Hall. Baby changing facilities.
<b>Disabled Facilities:</b>	Access via ramp and lift into prison. Toilets as above.

### TRAVEL

**Bus:** From Wigan town centre get the no.9 bus that goes to Leigh Town centre but stops at the top of Gibson Street.

**Train** The nearest station is Wigan Wallgate or Wigan North Western which is 15 mins bus ride from the prison.

**Car:** FROM THE SOUTH: M602, via A580, Leigh turn off right onto A579. At large roundabout take left onto A578. At mini roundabout take 3rd exit onto Wigan Road. At traffic lights turn left onto Bickershaw Lane, continue 1 ½ miles the prison is signposted on the right.

FROM THE NORTH: M6 VIA M61, Leave M61 at Westhoughton junction onto A58. Turn left off the A58 onto lower Leigh Road. At lights turn right onto Atherton Road. At the next lights turn left onto Leigh Road. At the next lights turn right onto Bickershaw lane continue 1 ½ miles. The prison is signposted on the right.

**Car Park:** A visitor car park is available at no cost.

**Local taxis:** Hindley 01942 253 535 Bluestar 01942 242 424



You may be able to get FINANCIAL HELP with the cost of traveling via the Help with Prison Visits scheme (HWPV). Telephone: 0300 063 2100 (Monday to Friday 9.00am-5.00pm. Closed bank holidays). You can also ask staff at the Visitor Centre for further information and an application pack.



HM Prison &  
Probation Service

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# THINGS YOU NEED TO KNOW HMP HINDLEY

1

As a family member you can book visits by ringing the booking line at HMP/YOI Hindley on 01942 663 492 / 01942 663 234 (Monday to Friday, 09.00 – 12:00 and 13.00 – 15:00).

2

Before you arrive ensure you have the correct Identification. HMP Hindley requires one form of photographic ID such as a Passport or Driving License. Children under 16 may present their birth certificate. A full list of acceptable ID documents is available on request.

3

The Visitor Centre is open from 12.00pm - 5.00pm, Monday and Wednesday - Sunday. Car parking, including disabled spaces, is available in the visitor's car park.

4

Goody bags are available to purchase from the Tea Bar from 3pm onwards. Goody bags are £5 per bag, pre-bagged with 6 items (2x chocolate, 2x cans, 2x crisps). Men on a basic regime are not able to have a goody bag. Men on the standard regime are allowed 1 bag and those on enhanced are allowed up to 2 bags.

5

Property can only be posted in. An application is made by a resident and must be approved before any property is sent in. Please ask the POPS' team for more information. You can send money to a resident using your debit card or by bank transfer. Visit [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money).

6

Lockers are available in the Visitor Centre, please ask the POPS' team for a key. You can take your ID and locker key through on the visits.

7

A transparent feeding bottle containing milk, a spare nappy and a handful of wipes, removed from their packet, can be taken up to the visits hall. All items must be placed in clear bags provided by the prison.

8

Refreshments must be ordered at the Visitor Centre prior to your visit. Visitors may spend up to £40 per visiting group (£5 and £10 notes allowed but no £20 notes). Please bring £10 of this allowance in change.

9

The SEARCH procedure once in the prison can include:  
A pat down and passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.

10

You can take your locker key into the prison. One dummy, one sealed carton and empty, clear bottle and up to two nappies per baby can be taken through to the visits hall.