## INFORMATION FOR FAMILY & SIGNIFICANT OTHERS HMP MANCHESTER

POPS' is a charity founded in 1988 by prisoners families. POPS' provides a range of advice & support for individuals and families who have a loved one in prison.

## **GENERAL INFORMATION**

**Telephone:** 0161 817 5600

**Booking Line:** 0161 817 5656 / www.gov.uk/prison-visits

Address: HMP Manchester, 1 Southall Street, Manchester, M60 9AH Visits: Monday - Wednesday, Thursday (accessible visits), Saturday,

Sunday

**Refreshments:** Cold drinks and snacks.

**Toilets:** Disabled access and baby changing facilities.

**Disabled Facilities:** Full access including toilets. **Child Facilities:** Unsupervised play area.

## **TRAVEL**

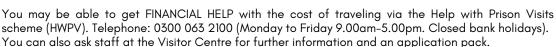
**Bus:** X41/x43 from Blackburn stop on Bury New Road. 59 (Rushcroft) stops close by. **Train:** The nearest station is Manchester Victoria. Manchester Piccadilly is also within a 10 min taxi ride.

Car: FROM THE SOUTH: leave the M6 at junction 19 taking the A556 exit towards Manchester/M56; at the roundabout take the 3rd exit onto the A556; keep right merge onto M56; keep right and follow signs for Princess Parkway/A5103; follow A5103 until you reach roundabout; take 1st exit onto ring road/A57; merge onto A57; follow ring road until you reach Great Ducie Street; turn left onto Great Ducie Street and then right onto Southall Street. FROM THE NORTH: exit the M62 at junction 18 onto the M60 (E&S); at junction 19 use the left 2 lanes to take the A576 exit to M'cr city centre; follow the A576; at the end of the A576 turn right onto Great Cheetham Street East; left onto Bury New Road; left onto Southall Street.

**Local taxis:** Cresta 0161 817 6800

**Car Parking:** Available on the streets around the prison in marked bays for up to 2 hours Mon - Fri or on single yellow lines on a Sat/Sun. All day car parks on Charter St.









## THINGS YOU NEED TO KNOW HMP MANCHESTER



To book a reception visit (your first visit), phone 0161 817 5655 (Mon to Fri: 08:00 - 12.30 / 13:00 - 16:00). You will need the full name, DOB & prison number of the person you are visiting. All further face-to-face visits for general population are booked by the resident. Video call visits / visits to Cat A residents should be booked by family members via the booking line.



Before you arrive ensure you have the correct Identification, such as: Passport, Driving License or citizens ID card. A full list of acceptable ID documents is available on request. Children under 18, must bring a birth certificate, passport or red book.



On arrival please go to the Visitor Centre to book in. Please arrive 45 minutes before the time of your visit. Car parking is available on the streets around the prison.



Visitors can order refreshments in the Visitor Centre, up to £30 in value, to eat with their loved one in the Visits Hall. Lockers are available in the Visitor Centre which accept new style £1 coins. Visitors can purchase a locker token for £1.



All residents at HMP Manchester can receive a "Birthday parcel" purchased by their family or significant other. These can be brought into the Visitor Centre after a successful application or ordered via the catalogue system. The items must be like-for-like replacements. Please speak to a member of the POPS' team for more details.



If you or your child/ren has a hidden disability please let staff know, we will provide you with a sunflower sticker on arrival. This will help staff support entrance into the establishment.



You can send money to a resident using your debit card or by bank transfer. Visit www.gov.uk/send-prisoner-money. Money can also be sent via cheque/postal order made out to 'HM Prison Service'. Include resident's name/number on the back.



If you are under the age of 18 you cannot visit the prison alone you must be accompanied by an adult.



The search procedure once in the prison will include passing through a metal detecting portal, scanning with a handheld metal detecting wand, a pat down search and sometimes the presence of passive drug dogs. Please speak to a member of POPS' staff if you have any concerns.



You can take your ID and your locker key on your visit. You may also bring baby milk in a carton (not a bottle) and a nappy. Wipes are provided.



If you require additional information or support please speak to POPS' Family Support Lead:

0161 817 5630