

**VISITOR INFORMATION**

**HMP WYMOTT**



## FAMILY SUPPORT SERVICE

**POPS Family Engagement Lead: Liz Moon**

**Phone: 01772 442 109**

**Email: [lizm@partnersofprisoners.co.uk](mailto:lizm@partnersofprisoners.co.uk)**

**Available Monday – Friday 9am – 5pm**

**POPS' Family Support Lead** can assist you with:

- Practical and emotional support.
- Advice and advocacy.
- Understanding the prison regime.
- Visits information e.g., booking system, property regulations, ID requirements.
- Advice and access to financial assistance through the Assisted Prison Visit Scheme (APVU).
- 1-2-1 family support.

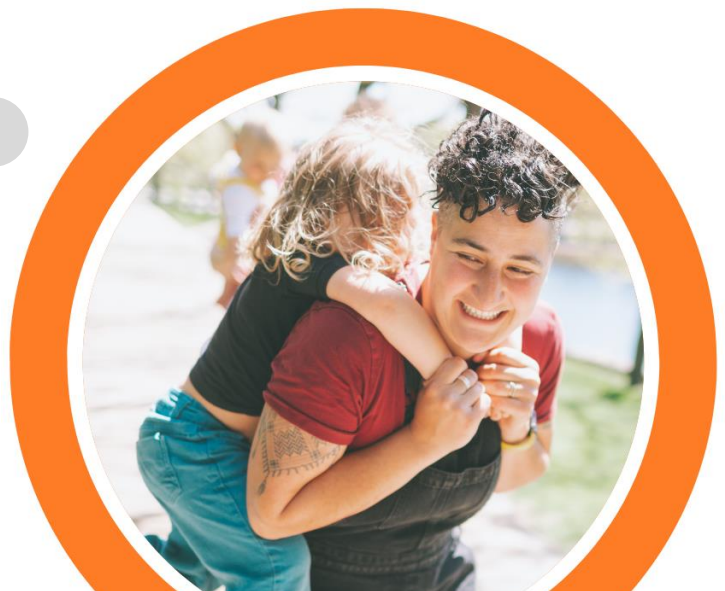
# POPS: Who are we?

Supporting a loved one during a prison sentence or a period of remand can be a very difficult time for family and friends. Practically and emotionally there are many challenges to overcome. This booklet (put together by POPS) aims to help families access the information and support they need as they navigate the prison system.

**POPS** strives to provide advice and support for all visitors on a range of issues. We also offer one to one support at times to suit families. Family Forums are also available for families to get involved in, allowing families the opportunity to express any concerns that they may have.

**POPS** provide support to families at the following establishments:

- HMP Ashfield
- HMP Buckley Hall
- HMP Fosse Way
- HMP Garth
- HMP Haverigg
- HMP Hindley
- HMP Kirkham
- HMP Lancaster Farms
- HMP Liverpool
- HMP Manchester
- HMP Preston
- HMP Risley
- HMP Thorn Cross
- HMP Wakefield
- HMP Wymott



# First Things First...

## Important Numbers

**Booking Line:** 01772 442 234

**Prison Switchboard:** 01772 442 000

**Visitor Centre:** 01772 442 109

**Prison Address:** HMP Wymott, Ulnes Walton Lane, PR26 8LW

## Visit Times

<b>Monday</b>			14:15 – 15:45	
<b>Tuesday</b>			14:15 – 15:45	
<b>Wednesday</b>			14:15 – 15:45	
<b>Thursday</b>			14:15 – 15:45	
<b>Friday</b>				
<b>Saturday</b>	09:15 – 11:15			
<b>Sunday</b>	09:15 – 11:15			

## How to book a visit

As a family member you can book a social visit by ringing the booking line at HMP Wymott on **01772 422 234**. Lines open:

**Monday – Friday: 9am – 3pm**

Alternatively, you can book online: [www.gov.uk/prison-visits](http://www.gov.uk/prison-visits)

Video visits must be booked by ringing the booking line once you have received a video V.O.

The prisoner is allowed up to 3 adult visitors with their children (under 18) on each visit. Sentenced prisoners receive a minimum of 2 visits per 28-day period (up to 3 based on status) and one video visit a month.

Please be aware that you must be over 18 to visit a prisoner. If a child is visiting, they need to be accompanied by an adult.

# What to bring with you

## Identification

**You will need to bring one of the following forms of identification with you:**

- Passport (including foreign passport) and time expired passports where the photograph is still recognisable.
- Foreign national identity card.
- EC ID cards.
- Photographic Driving license.
- Senior citizen's public transport pass issued by the local authority.
- Employer's or student ID card – must clearly show the name of the visitor and the employer or educational establishment, and has photograph or signature which can be compared with the visitor's appearance/signature.
- Photographic disabled parking badges.
- Red Maternity Book (ID option for children up to 6 weeks old).

**If you are unable to produce one of the above, staff may accept combinations of two or more of the following:**

- Birth/marriage certificate.
- Cheque book or credit/debit card (counts as one).
- Employer's pass or ID or student ID card.
- Young person's 'proof of age' card.
- Trade Union or National Students' Union membership card.
- Rent Book
- Foreign identity or residents' card (other than EC ID cards acceptable in their own right).
- Benefits Book.



## Property

Prisoners can purchase clothing through an internal mail catalogue system. Cultural clothing is permitted at HMP Wymott and is available through the catalogue system or through the chaplaincy. For more information, please ask a member of the POPS' team.

Prisoners may be entitled to a birthday parcel and should apply for this at least 3 weeks before the date. If approved, you will receive a verification code and must order from the approved supplier, Very. You can then purchase items up to a £400 limit. The parcel must be addressed to the prison and cannot be delivered to your address first.

A prisoner may also be able to receive an induction parcel if they have been sentenced within the past 6 weeks. This must have been pre-approved before you send it in.

## Money

Money can be sent in using your debit card or by bank transfer online:

1. Make sure you have their prisoner number & date of birth
2. Go to this web page: [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money) and complete the online form.
3. Money should reach the prisoner in 1-3 working days.

Money cannot be sent in by bank transfer, cheque or postal order. If you cannot send money online you may be able to apply for an exemption. A member of POPS' staff can assist you if you cannot access a computer.

## Accessibility

The Visitor Centre is on the ground floor and the Visit Hall is on the first floor accessible by stairs or lift. Disabled toilets are available in the Centre, the gate and outside the hall. Wheelchairs and walking aids are allowed into the prison but maybe subject to security.

## When you arrive at the prison

On arrival, please report to the Visitor's Centre. It is a red brick building down the road from the prison. Please arrive 30 minutes before your visit. The Visitor Centre opens at 12pm on a weekday and 8am on a weekend, where there are toilets and baby changing facilities. Lockers are available in the gate and require a 4-digit code to be set by you.

## How to get there

**By Train:** The nearest main railway station is Leyland which is about 6 miles away from the prison. Taxis are available at the station, call Avacab on 01772 424242. The nearest minor station is Croston which is around 1-2 miles away, but there are limited facilities and there may not be any taxi's, call First Choice Cars on 01772 600489.

**By Car:** *From M6 (junction 28):* Exit M6 and follow B5256. At the roundabout take the 1st exit onto Canberra Road. At the next roundabout turn right onto the B5248. Follow B5248 to Slater Lane. Continue the length of Slater Lane. At the end of Slater Lane turn left onto School Lane. School Lane will become Ulnes Walton Lane. Follow until you reach Moss Lane. Turn right onto Moss Lane, then turn left. At the roundabout take the 3rd exit and HMP Wymott will be on your right.

**Taxis:** Avacab 01772 424 242; First Choice 01772 600 489; Leyland 01772 455 555.

**Car Parking:** Please be aware that the Visitor Centre in the car park belongs to HMP Garth. HMP Wymott's Visitor Centre is a short walk away. Turn left out of the car park and then right. At the next junction the Visitor Centre will be on your left. Disabled car parking is available next to the Visitor Centre.



## Entering the Prison

All visitors are required to have valid identification to enter the prison. Visitors will be searched when you reach the first floor and this could include a pat down, metal detectors and passive drug dogs. Belts and watches will need to be removed and placed on a tray along with money. Smart watches are not permitted. When searched, children will be patted down by a female member of staff in front of their parent/carer. All visitors' religious beliefs are respected; if a search is required, visitors wearing religious headgear will be taken aside to ensure privacy.

Visitors can only take money with them to purchase refreshments. This is a limit of £30 per person and an additional £6 to purchase a goody bag. ID must be left in the locker downstairs. It is illegal to bring mobile phones or electrical items into the establishment.

All visitors should dress appropriately and be aware of the dress code. Visitors are not allowed to wear coats or jackets in the hall, these must be placed in a locker at the gate. Hooded tops or any jacket with pockets are not permitted.



## In the Visits Hall

Visitors can purchase hot/cold drinks, sandwiches, hot food and sweets from the shop during their visit. If your loved one wishes to take a goody bag away after the visit, please also order from the shop.

## Children

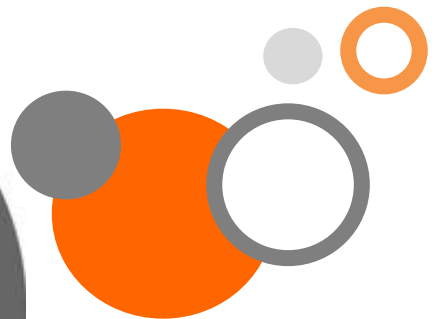
A play area is available for children and table-top activities can be handed out to enjoy at the table together. Parents/carers are always responsible for their children. Prams are not permitted in the visits hall but can be left at the main gate or Visitor Centre. If you require baby food or milk during the visit it can be left with the staff in the search area until it is required. Access to baby change is available, but you can also bring a nappy and a packet of wipes with you.

## Family Days

Family Days are a great opportunity for prisoners and their families to engage in activities and spend quality time together as a family unit. Prisoners can apply for a place using the correct form from the Family Rep on their wing. There is a Family Day schedule on each wing.

## Family Forums

Family forums are held bi-monthly in the visitor centre. Open to all, for more information ask a member of staff.



MEET POPSICLE, THE POPS' PENGUIN.  
HE'LL HELP GUIDE YOU THROUGH YOUR VISIT

# Staying in Touch

## Email a prisoner

Each email costs 40p so this can be cheaper than sending letters through the post. Visit [www.emailaprisoner.com](http://www.emailaprisoner.com) and click 'signup'.

## By Letter

To send a prisoner a letter, please write his name and number on the front of the envelope and a return name and address on the back.

# More Support

**POPS' Family Forums:** POPS' Family Forums are a great way for visitors to get their views heard and to voice suggestions that can lead to improvements being made around the visit experience. Speak to a member of POPS' staff to find out details about the next forum.

**Financial Assistance with Visiting:** If you qualify to receive help with your finances such as benefits, you may be able to recoup all or part of the cost of your travel expenses through the Help With Prison Visits Scheme. As part of your application you will need to get a secondary form stamped by prison staff in order to prove your visit took place. You can request a copy of this form at the visitor centre. If you have any problems with accessing this service, POPS' staff can assist.

**Prison Chat UK:** An online support community [www.prisonchatuk.com](http://www.prisonchatuk.com).

**Prisoners' Families Helpline:** Open 7 days a week providing information and emotional support (Mon-Fri: 9am-8pm, Sat-Sun: 10am-3pm).

**Freephone:** 0808 808 2003 **Email:** [info@prisonersfamilieshelpline.org](mailto:info@prisonersfamilieshelpline.org)

**Safer Custody concern line:** If you have concerns about someone in prison please call **0800 496 1481** and leave a message including your name and contact details. Alternatively, you can submit a concern via the online safer custody form <https://www.prisonersfamilies.org/hmp-wymott>. **If you think the prisoner is at immediate risk please call the switchboard on 01772 442000 and ask for the Orderly Officer and explain that your concern is an emergency.**

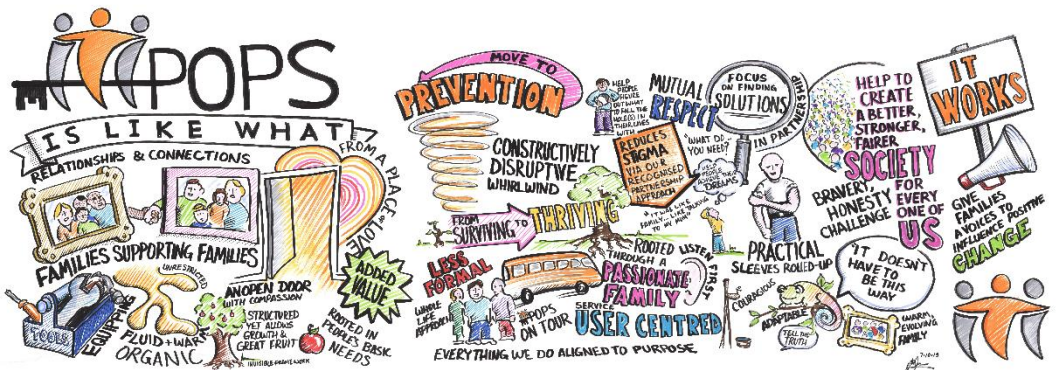


If you require any additional support or information, please contact POPS' Head Office on:

# 0161 702 1000

Alternatively you can email us at [mail@partnersofprisoners.co.uk](mailto:mail@partnersofprisoners.co.uk)

Or visit our website [www.partnersofprisoners.co.uk](http://www.partnersofprisoners.co.uk)



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